

# Ericom Connect Cloud Service

Empower remote users with cloud-delivered secure application and desktop access

## Remote work is the new normal

According to Gartner, 74% of businesses plan to permanently shift significant parts of their workforce to remote work in the wake of the COVID-19 pandemic. In the initial rush to enable remote work environments at the outset of closures, organizations made best efforts to connect remote users via available tools. But for the “new normal,” IT teams need long-term solutions that deliver a great remote user experience; enable simple, central IT control; and offer security and cost profiles that make business sense now and into the future.

## Simple, cost-effective remote access that delivers exceptional user experience

Ericom Connect Cloud Service enables organizations to support distributed workforces via a centrally managed solution and enterprise-class security controls. Some of the largest organizations in the world trust Ericom Connect to securely connect their remote users to the applications and remote desktop environments they need to stay productive.



### Clientless, Web-Based Remote Access

Ericom Connect lets users easily connect to the mission-critical resources they need, quickly, from any device, via their usual browser – with nothing to deploy on endpoints. Avoid the hassles of applying patches and plug-ins, and quickly publish apps and desktops through a centralized administrative console.



### Enterprise-Class Security

Ericom Connect Cloud Service integrates seamlessly with existing VPNs and supports multi-factor authentication (MFA). Additional security features include role-based administration, group-level access and policy management, and SSO support (SAML and oAuth). Securely offload traffic from VPNs, when needed, via built-in SSL that fully encrypts traffic between clients and terminal servers, even across public networks.



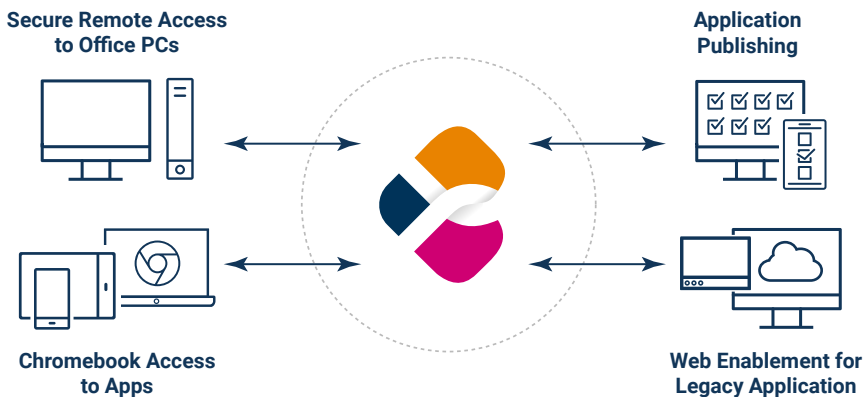
### Award-winning Capabilities, with the Simplicity of a Cloud Service

Ericom Connect Cloud Service delivers award-winning remote-access-as-a-service capabilities. Eliminate the hassle and expense of provisioning infrastructure and installing and maintaining software on your own servers. Get the security and management controls that you need, along with the performance, resilience, and scalability enabled by the Ericom Global Cloud.

## Ericom Connect Cloud Service

- Enterprise-class remote access to virtualized applications and in-office desktops
- Browser-based access from any device running any OS, with no clients to install or maintain
- Powerful, easy-to-use interface makes fast work of publishing applications and assigning access privileges
- Web-based console enables centralized IT management of policy controls
- Requires no special IT training or certification to configure or operate
- Includes powerful monitoring and audit tools, plus rich visual reports, dashboards and customizable alerts
- Highly-available distributed cloud platform delivers 99.999% uptime
- Client-based option available

## Application Access Made Easy, for Employees, Clients, Students – and IT



## Cloud-Enabled Secure Access to Desktops and Apps, From Any Device Browser

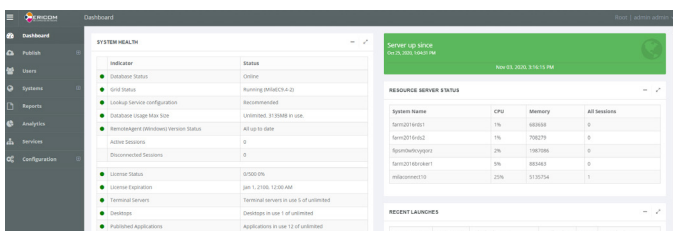
- Cloud-delivered remote access service makes it easy to deploy applications and desktops in minutes, not days
- Quickly enable remote work with a clientless, cost-effective solution that works with all browsers, devices and operating systems
- A web-based console provides centralized management and access policy control
- Set up remote access without a trip to the office. IT teams can remotely deploy on targeted office-based desktops
- Leverage existing VPN or utilize the built-in traffic gateway to securely offload and encrypt traffic from your VPN infrastructure
- Integrates with your SSO solution (SAML and OAuth support) to simplify enforcement of identity-based access policies
- Comprehensive business intelligence and dashboards make it simple to monitor usage trends and more
- Combine with Ericom Application Isolator to add Zero Trust Network Access (ZTNA) controls that prevent ransomware spread by isolating network applications and resources

Concerned about lateral movement attacks? Isolate your applications with Ericom ZTNA controls

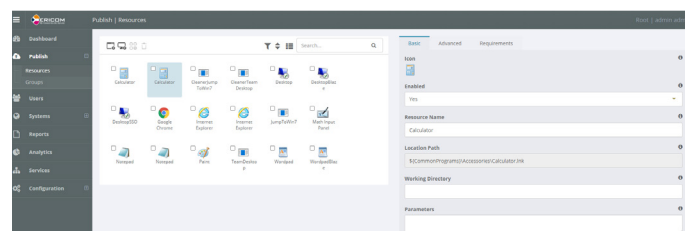


*"We evaluated Ericom Connect on several criteria, including ease of use, performance, and the cost of IT resources required to support our remote users in the field. Ericom Connect was selected because it far exceeded our criteria with respect to setup and deployment, management, and user experience."*

**Eric Bernard**  
Internal Infrastructure & Service Manager  
Construction Partners, Inc.



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## About Ericom Software [www.ericom.com](http://www.ericom.com)

Ericom Software provides businesses with secure access to the web and corporate applications, in the cloud and on-premises, from any device or location. Leveraging innovative isolation capabilities and multiple secure access technologies, Ericom's solutions ensure that devices and applications are protected from cybersecurity threats, and users can connect to only the specific resources they are authorized to access. Copyright © 2020 Ericom Software

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